Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Cigna Health and Life Insurance Co.: Open Access Plus

What is the out-of-pocket

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual/Individual + Family | Plan Type: OAP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go online at <u>www.cigna.com/sp</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 1-800-Cigna24 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For <u>in-network providers</u> : \$500/individual or \$1,000/family For <u>out-of-network providers</u> : \$500/individual or \$1,000/family Combined medical/behavioral <u>deductible</u>	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-network <u>preventive care</u> & immunizations, office visits, <u>prescription drugs</u> , emergency room visits, <u>urgent care</u> facility visits, in-network hospice, in-network <u>Durable medical equipment</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.cigna.com</u> or call 1-800-Cigna24 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

Common Medical Event	Services You May Need	What You	Limitations Exceptions & Other	
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information

Outpatient services

\$25 <u>copay</u>/office visit** 20% <u>coinsurance</u>/all other services

Common		What Yo	Limitations Exceptions 9 Other		
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Habilitation services	<pre>\$25 copay/PCP visit** \$25 copay/ Specialist visit** **Deductible does not apply</pre>	40% <u>coinsurance</u> /PCP visit 40% <u>coinsurance</u> / <u>Specialist</u> visit	The lesser of 50% or \$500 penalty for failure to precertify out-of-network speech therapy services. Services are covered when <u>Medically Necessary</u> to treat a mental health condition (e.g. autism) or a congenital abnormality.	
	Skilled nursing care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	The lesser of 50% or \$500 penalty for no out-of-network precertification. Coverage is limited to 150 days annual max.	
	Durable medical equipment	No charge Deductible does not apply	40% coinsurance	The lesser of 50% or \$500 penalty for no out-of-network precertification.	
	Hospice services	No charge/inpatient services** No charge/outpatient services** ** <u>Deductible</u> does not apply	40% <u>coinsurance</u> /inpatient services 40% <u>coinsurance</u> /outpatient services	The lesser of 50% or \$500 penalty for no out-of-network precertification.	
If your child needs dental or eye care	Children's eye exam	No charge Deductible does not apply	No charge Deductible does not apply	Coverage is limited to one exam	
	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Bariatric surgery	Long-term care	Routine foot care	
Cosmetic surgery	Non-emergency care when traveling outside the	Weight loss programs	
Dental care (Adult)	U.S.		
Dental care (Children)	Private-duty nursing		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)			
Acupuncture (20 days)	Hearing aids (2 (one per ear) devices per 36	Infertility treatment	
Chiropractic care (combined with Rehabilitation	months)	Routine eye care (Adult)	
Services)		-	

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Maine Bureau of Insurance at 1-800-300-5000 and Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u> or Maine Bureau of Insurance at 1-800-300-5000. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: Bureau of Insurance State of Maine at (800) 300-5000.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.Chinese ():1-800-244-6224.Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		Managing Joe's Type 2 Diabetes		Mia's Simple Fracture	
(9 months of in-network pre-natal care and a		(a year of routine in-network care of a well-		(in-network emergency room visit and follow up	
hospital delivery)		controlled condition)		care)	
U The <u>plan's</u> overall <u>deductible</u>	\$500	U The <u>plan's</u> overall <u>deductible</u>	\$500	U The <u>plan's</u> overall <u>deductible</u>	\$500
U <u>Specialist copayment</u>	\$25	U <u>Specialist copayment</u>	\$25	U <u>Specialist copayment</u>	\$25
U Hospital (facility) <u>coinsurance</u>	20%	U Hospital (facility) <u>coinsurance</u>	20%	U Hospital (facility) <u>coinsurance</u>	20%
U Other <u>coinsurance</u>	20%	U Other <u>coinsurance</u>	20%	U Other <u>coinsurance</u>	20%

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Proficiency of Language Assistance Services

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Spanish - ATENC	Frei and SATTENTION Des services d'aide linguistique vous signit -
sin cargo, a su ogy disnutrica con Si os un cliente actual de Ciana llame al número que ligura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).	sinon, veuillez appeler le numero 1.800 = 44.6224 (ALS : composez le num 2.50711).
Chinese - 注意:我們可能是一個人的主要的表情。	Portuguese – ATENÇÃO: Tem ao Castá dispor serviços de assistência
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Korean - 주인, 한국 ⁶¹⁴ 를 사용하시는 경우, 유가가 지원 서비스를 무료로 이용하철 두 있습니다. 현재 Cigna 가입자님을깨상, 공 10 카드 뒷면에 있는 유가함의 그를 등 가입을 해수십시오.기타 다른 경우 1.80C 244.6224 (TTY: 다이얼 71) _ 번으로 전화해준십시오.	Japanese, 注意事項:日本語を話される場合、無料の言語支援は一ビるをで 用いただります。就程のCigitalのお客様な状況」の協力と事故の言語表援は一ビるをで パージョンで、ご連絡くたざい。その他の方は、1.800.244.6224 ()。 まて、お電話につてご連絡ください。
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Russian – B	
услуги перево	Cigna-Kunde sind, ruten Sie bitte
позвоните по номеру, указанному на обратнот столение вашей идентификационной карточки участника плана.	หลายผู้สายเกาะย่าวเลาบทการประชากอานุภาพสายชาวิปละเรา (an Sie 1900 3424
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планов, нескони на на нашару 1.000.244.0204 (ТТ 1. 711).	الا العالي (العالي) (العالي) - جامات المات (اليالي)، به صورات (اليامان به سما الرابية مي سود. برااي
Cigna جام الإنتياه خدمات الله حمة المحانية (معناه من معرف المحانية) معرفة المحانية (معرف) معرف المعرف	، Cigna، لطفادہ 📲 🕹 کو منٹو پر دو دو کروے جارت شاہشاہی سماست نماس کچرید۔ کر اعیر
الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او أتصل ب	اینصورت با شماره 1.800.244.6224 نماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 11/ را شمار مگیری کنید).
. TTY) 1.800.244.622 (۲۱۲: اتصل ب 711).	ممار میر ور خبید ر