



WHAT ARE THE BENEFITS? (TO PARTICIPANTS AND THEIR COMMUNITIES)

Health professionals who know their patients and clients provide the best treatment, care, and support for them. Through ECHO's online learning networks, health professionals gain the expertise and support they need to manage patients and support clients who have complex, chronic health conditions, regardless of geographic location or access to specialty care. Evaluation data has shown that health professionals often feel happier with their jobs as a result of participating in the ECHO learning community. Once connected to Project ECHO, participants have experienced 1) increased confidence in their ability to offer specialty care for common, complex conditions; 2) improved provider retention; 3) a reduced sense of isolation; and 4) an improved ability to use the latest best practices when caring for patients and clients.

WHAT PROJECT ECHO SERVICES DOES CEPH PROVIDE?

As an ECHO Hub, in addition to its experience implementing the ECHO model, CEPH provides: 1) a customized Zoom delivery platform and tech support; 2) a core team to assist with project management, curriculum planning, session facilitation, and evaluation; 3) an extensive network of public health contacts and content experts throughout Maine and northern New England to facilitate content development, marketing, and recruitment of participants; and 4) university-based CME credit for participants.

FOR MORE INFORMATION ABOUT PARTNERING WITH THE CENTER FOR EXCELLENCE IN PUBLIC HEALTH'S PROJECT ECHO PROGRAM, CONTACT ceph-echo@une.edu